

## **BELL ATLANTIC RESPONSE TO MA DTE KPMG EXCEPTION**

<b>Exception #:</b>	4 Addendum
<b>Component:</b>	A substantial portion of the documentation in the LSOG 4 Pre-Order and Order Business Rules and the EDI Pre-Order and Order Guides is incomplete, incorrect or unclear.
<b>Domain:</b>	POP
<b>Date Uncovered by KPMG:</b>	2/29/00; updated 3/27/00
<b>Date BA Received:</b>	3/1/00; 3/27/00
<b>Date BA Responded:</b>	3/7/00; 4/3/00 (1 <sup>st</sup> Revision)
<b>KPMG Summary Statement and BA Response:</b>	<p><b>If LSOG 4 documentation is missing, incorrect or unclear in the Pre-Order and Order Business Rules and the EDI Pre-Order and Order Guides a CLEC cannot receive the correct responses (e.g. confirmation or error) from BA and cannot properly format a transaction.</b></p> <p><u>Issue 4.9:</u> The value of “HNT” is correct in this instance. The EDI example has been updated and a bulletin will be sent out with the appropriate change pages by 4/7/2000.</p> <p><u>Issue 4.10:</u> The correct ACT conversion table is Table 7, which lists the conversions for the activity codes used both by the ACT and LNA fields. The comments field for the ACT field has been updated, and a bulletin with the change pages (CR #1341) was issued prior to 3/10/2000, when the industry flash call was held to discuss this bulletin.</p> <p><u>Issue 4.11:</u> The missing elements (I, J, S and B) should be mapped to themselves; the OBF Codes are the same as the EDI Codes for these elements. Table 7 has been updated to include these values, and a bulletin with the change pages (CR #1341) was issued prior to 3/10/2000, when the industry flash call was held to discuss this bulletin.</p> <p><u>Issue 4.12:</u> The reference to the PG_of_ field is an OBF Standard Note. However, to eliminate any confusion, the June version of the LSOG 4 Order Business Rules, version 4.3.1 will be updated to note this field is not supported by EDI. A bulletin with the appropriate change pages is targeted for distribution on 4/7/2000.</p> <p><u>Issue 4.13:</u> The issues identified in the KPMG document have been identified and will be corrected as change pages to the BA Order EDI Guide v 4.2.1. This bulletin is expected to be issued through the standard Change Control process approximately 4/7/2000. Specific responses to the individual issues raised in the document are provided below.</p> <p>A. The EDI specifications for the DL form (pp. 30-31) map the following data elements (DDAST, DDAZC, DDANO, DDASN, DDASD,</p>

DDALOC, DDALO, DDASS, DDAPR, DDASF, DDATH) under the N1\*DA. The EDI example 3.3, however, locates the elements under the N1\*C1 segment. It is unclear, whether the EDI example is correct.

**BA Response:** The example is incorrect; “DA” is the correct qualifier for these elements. A change page will be issued by 4/7/2000 to reflect this change to the example.

- B. The EDI specifications for the DRS form (p. 14) reference the LOCNUM field as mapped to REF\*IX\*LOCNUM\*LOCNUM. This mapping is missing, from the EDI Example 3.4.

**BA Response:** The example will be updated to add the missing field. A change page will be issued by 4/7/2000 to reflect this modification to the example.

- C. The EDI specifications for the DSCR form (p. 36) reference the HTN field as mapped to PO1/SI. The EDI Example 3.5, however, depicts the HTN as SLN/SI. The correct mapping for HTN is unclear.

**BA Response:** The EDI Guide is incorrect; the correct mapping for this element is SLN/SI. The EDI Guide will be updated to indicate this mapping, and a change page will be issued by 4/7/2000 to reflect this modification.

- D. The Business Rules v 4.2.1 note that the ACCEPTREJECT field on the ERR form is valid for WEB GUI only and CR#1216 was issued to correct the discrepancy. The EDI Example 3.6, however, has not been updated.

**BA Response:** The example will be updated to remove this element. A change page will be issued by 4/7/2000 to reflect this modification to the example.

- E. CR#1275 was issued to update the Business Rules v 4.2.1 to add the ERR\_CODE field on the ERR form as a valid data element for EDI. Neither the EDI specifications on page 50 nor the EDI Example 3.6, however, has been updated to include the EDI mapping for ERR\_CODE.

**BA Response:** The EDI mapping for ERR\_CODE was added to version 4.2.1 of the Order EDI Guide. However, this element is not present in the EDI example. The example will be updated to add the missing field. A change page will be issued by 4/7/2000 to reflect this modification to the example.

- F. CR#1216 was issued to update the EDI Guidelines to add the TCTOPRI field as a valid data element for EDI. It appears, however, that the EDI Example 3.7 has not been updated to correct TCTO to TCTOPRI.

**BA Response:** The example will be updated to correct the element name. A change page will be issued by 4/7/2000 to reflect this modification to the example.

- G. The following data elements (TCID (PRI), TCTOSEC, TCNAME2, TCID (SEC)) on the EU form are noted in the Business Rules v 4.2.1 and the EDI specifications on page 48, but are not depicted within the EDI Example 3.7.

**BA Response:** The example will be updated to add the missing fields. A change page will be issued by 4/7/2000 to reflect this modification to the example.

- H. The EDI specifications on page 96 depict the mapping of the LOOPQUAL field on the LS form as PO1/PID05. The EDI Example 3.9, however, depicts the mapping as PO1/PID08. The correct EDI mapping and documentation is not clear.

**BA Response:** The EDI Guide is incorrect; the correct mapping for this element is PO1/PID08. The EDI Guide will be updated to indicate this mapping, and a change page will be issued by 4/7/2000 to reflect this modification.

- I. The EDI specifications on page 103 depict the mapping of the LOOPQUAL field on the LSNP form as PO1/PID05. The EDI Example 3.10, however, depicts the mapping to be as PO1/PID08. The correct EDI mapping and documentation is not clear.

**BA Response:** The EDI Guide is incorrect; the correct mapping for this element is PO1/PID08. The EDI Guide will be updated to indicate this mapping, and a change page will be issued by 4/7/2000 to reflect this modification.

- J. CR#1216 was issued toward clarifying the mapping for the EXP field on the LSR form. There remains a question, however, which is logged as HP/KPMG exception 4.4-C. It is unclear whether the EXP data field is mapped to the SAC04 or if the SAC04 is the literal 'EXP'. Previous BA EDI mappings for EXP mapped a literal 'EXP' to the SAC04 and the data field EXP was mapped to the SAC15. It is unclear, whether the EXP data field is mapped to the SAC04.

**BA Response:** The correct mapping for this element is SAC15, with a literal 'EXP' mapped to SAC04. The EDI Guide and example will be updated to indicate this mapping, and a change page will be issued by 4/7/2000 to reflect this modification.

- K. The EDI specifications on pages 84-85 include the EDI mappings for the following Bill-To data elements for the LSR form (BILLNM, ACNA, SBILLNM, STREET, CITY, STATE, ZIPCODE, FLOOR, ROOM, BILLCON, TELNO (BILLCON)). The EDI Example 3.11, however, does not include any of these data elements.

**BA Response:** The example will be updated to add the missing fields. A change page will be issued by 4/7/2000 to reflect this modification to the example.

- L. The EDI specifications on page 86 depict the mapping for TELNO (INIT) field for the LSR form within the PER segment for INIT. The EDI Example 3.11, however, omits this TELNO mapping.

**BA Response:** The example will be updated to add the missing field. A change page will be issued by 4/7/2000 to reflect this modification to the example.

- M. The EDI specifications on page 67 depict the mapping for the LSRNO field on the LSRBCM form with the qualifier REF01='2I'. The EDI Example 3.12, however, maps LSRNO with the qualifier REF01='OW'. The correct EDI mapping and documentation are unclear.

**BA Response:** The EDI Guide is incorrect; the correct qualifier for this element is REF01='OW'. The EDI Guide will be updated to indicate this mapping, and a change page will be issued by 4/7/2000 to reflect this modification.

- N. The EDI specifications on page 70 depict the N903 qualifier mapping for the REMARKS field on the LSRBCM form as N903=BCNCM. The EDI Example 3.12, however, has N903=LSRCM. The correct EDI mapping and documentation are unclear.

**BA Response:** The example is incorrect; the N903 qualifier mapping for the REMARKS field should be BCNCM as indicated in the EDI Guide. The example will be updated to correct the qualifier, and a change page will be issued by 4/7/2000 to reflect this modification to the example.

- O. The following data elements (SOID, SOBTN, TNS, ECCKT, ACTCODE, EATQTY, FEATURE, FEATDETINDR, FEATDET, FEATDETDATA) were added to the Business Rules for the LSRBCM form, but are not included in the EDI specifications on pages 134-135.

**BA Response:** The EDI specifications for these data elements were added to the Order EDI Guide, version 4.2.1.

- P. The following data elements (SOBTN, TNS, ECCKT, FEATDETINDR, FEATDET) were added to the Business Rules for the LSRBCM form, but are not included in the EDI Example 3.12.

**BA Response:** These data elements were added to the example listed in the Order EDI Guide, version 4.2.1.

- Q. The EDI specifications depicts mapping for the LSRNO field on the LSRPCM form (p. 71) with the qualifier REF01='OW'. The EDI Example v.3.13, however, maps LSRNO with the qualifier REF01='2I'. The correct EDI mapping and documentation are unclear.

**BA Response:** The example is incorrect; the correct qualifier for this element is REF01='OW'. The example will be updated to indicate this mapping, and a change page will be issued by 4/7/2000 to reflect this modification.

- R. The EDI specifications depict the N903 qualifier mapping for the REMARKS field on the LSRPCM form (p. 74) as N903=PCNCM. The EDI Example 3.13, however, has N903=LSRCM. The correct

EDI mapping and documentation are unclear.

**BA Response:** The example is incorrect; the N903 qualifier mapping for the REMARKS field should be PCNCM as indicated in the EDI Guide. The example will be updated to correct the qualifier, and a change page will be issued by 4/7/2000 to reflect this modification to the example.

S. The Business Rules add the following data elements (SOID, SOBTN, TNS, ECCKT, ACTCODE, FEATQTY, FEATURE, FEATDETINDR, FEATDET, FEATDETDATA) to the LSRBCM form, but not to the LSRPCM form on pages 71-74. The EDI Example 3.13 for LSRPCM form, however, includes the EDI mapping for this data.

**BA Response:** The LSRPCM example is incorrect; these elements should not be present on that form, only on the LSRBCM form. Thus, the Business Rules are correct. The LSRPCM example will be modified to remove these data elements, and a change page will be issued by 4/7/2000 to reflect this modification to the example.

- T. The EDI specifications on page 116 do not reference that the TNS field on the PS form is mapped to the SI04 and SI05 as the EDI Example 3.15 depicts.

**BA Response:** The EDI Guide and Example are both correct. The example depicts this as a composite element, since the SI segment contains repeating data elements. Thus, the following two mappings are equivalent under the TCIF specification:

SI\*TI\*SA\*LNA\*TN\*TNS

or

SI\*TI\*SA\*LNA

SI\*TI\*TN\*TNS

- U. The EDI specifications on page 124 depict the PO1/SI mapping for CLK field on the RFR form, but the CLK mapping is missing from the EDI Example 3.16.

**BA Response:** The example will be updated to add this missing field. A change page will be issued by 4/7/2000 to reflect this modification to the example.

- V. The EDI specifications on page 128 depict PO1/SI mapping for the RPSPEED field on the RFR form, but the EDI Example 3.16 depicts SLN/SI. The correct EDI mapping and documentation are unclear.

**BA Response:** The example is incorrect; the correct mapping for this element is PO1/SI. The example will be updated to indicate this mapping, and a change page will be issued by 4/7/2000 to reflect this modification.

- W. The EDI specifications depict PO1/REF mapping for LNUM field on the RFR form on page 125. The EDI Example 3.16, however, has LNUM mapped as PO1/N9. The correct EDI mapping and

documentation are unclear.

**BA Response:** The example is incorrect; the correct mapping for this element is PO1/REF. The example will be updated to indicate this mapping, and a change page will be issued by 4/7/2000 to reflect this modification.

- X. The EDI specifications on page 133 reference N101=IT for the IWO data element on the RPL form. The EDI Example 3.17, however, shows no relationship between the PO1/SI mapping and the N1 segment. It appears that this reference is confusing and should be removed.

**BA Response:** The element should have a mapping of PO1/N1/SI. The comments field on the EDI Guide will be updated to reflect this, and the example will be modified to move the element under the N1 segment. Change pages will be issued by 4/7/2000 to reflect these modifications to the EDI Guide and example.

- Y. The EDI specifications on page 134 reference N101=IT for the GBTN data element. The EDI Example 3.17, however, shows no relationship between the PO1/SI mapping and the N1 segment. It appears that this reference is confusing and should be removed.

**BA Response:** The element should have a mapping of PO1/N1/SI. The comments field on the EDI Guide will be updated to reflect this, and the example will be modified to move the element under the N1 segment. Change pages will be issued by 4/7/2000 to reflect these modifications to the EDI Guide and example.

- Z. The EDI specifications on page 132 reference the following data elements (FLOOR, ROOM, CITY, STATE and ZIPCODE) as part of the PRILOC field address information. The data elements are missing from the EDI Example 3.17, however.

**BA Response:** The example will be updated to add these missing fields. A change page will be issued by 4/7/2000 to reflect this modification to the example.

- AA. The EDI specifications on page 137 reference this CITY field as part of the SECLOC address information. The CITY field is missing from the EDI Example 3.17, however.

**BA Response:** The example will be updated to add this missing field. A change page will be issued by 4/7/2000 to reflect this modification to the example.

- BB. The EDI specifications on page 149 do not reference that the TNS field on the RS form is mapped to the SI04 and SI05 as the EDI Example 3.18 depicts.

**BA Response:** The EDI Guide and Example are both correct. The example depicts this as a composite element, since the SI segment contains repeating data elements. Thus, the following two mappings are equivalent under the TCIF specification:

SI\*TI\*SA\*LNA\*TN\*TNS

or

SI\*TI\*SA\*LNA

SI\*TI\*TN\*TNS